



Municipal & Community Affairs Survey Results: Report Card

Engagement				+/- MACA (2016)	+/- GNWT Overall	GNWT Range Lowest - Highest %	Ranking ¹
71.9% 17.5% 9.9%				-0.3	+3.3	55.3-81.8%	II
FAVOURABLE NEUTRAL UNFAVOURABLE							
COMMITMENT	CAPACITY						
	74.3% 11.8% 13.2%			-1.3	+4.2	64.3-79.6%	I
	DEVELOPMENT						
	63.2% 19.7% 17.1%			+9.2	+7.8	46.4-71.3%	I
	EXCELLENCE & INNOVATION						
	71.9% 14.9% 13.2%			+2.7	+6.1	56.6-82.6%	I
SATISFACTION	CULTURE						
	77% 12.3% 9.8%			+5.8	+9.0	58.2-77.0%	I
	DIVERSITY & INCLUSION						
	71.9% 16.2% 11.4%			+14.3	+7.7	44.1-75.6%	I
	HEALTH, WELLNESS & SAFETY						
	82.9% 12.7% 4.4%			+4.1	+12.5	57.9-85.5%	I
	LEADERSHIP						
	76.6% 12.2% 10.9%			+4.0	+10.4	56.4-81.3%	I
				2021	2016		
MACA Engagement Favorability Score				71.9%	72.2%		
MACA Survey Response Rate				73.1%	69.2%		

¹ The rank indicates how departmental results compare with other GNWT departments, boards, and agencies. I = Top 25th percentile, II = 25th to 75th percentile, III = Bottom 25th percentile