



Backgrounder: NWT Health and Social Services System Receives Accreditation

- Accreditation Canada is a not-for-profit independent organization. The program provides national and international health care organizations with a voluntary, external peer review to assess the quality of their services based on standards of excellence. There are four possible options: Accreditation, Accreditation with Report, and Accreditation with a Focused Visit and Non Accreditation.
- Accreditation is an ongoing four year process that examines the systems, practices and culture of the organization to ensure an organization is providing the best care and acting in ways that support continuous quality improvement and improves patient safety.
- It involves all members of an organization, from the leadership council to frontline staff, as well as members of the community including patients and families and our community partners.
- Over 80 teams worked on reviewing the standards, comparing the current practices with best practices and implementing changes that would improve the organizations ability to provide care and services.

Tlicho Community Services Agency

- Onsite accreditation was conducted in September and October 2019 for the Tlicho Community Services Agency. 5 Tłıchǫ locations were assessed by a set of standards from Accreditation Canada.
- Tłıchǫ Community Services Agency received a status of Accreditation with Commendation.

Northwest Territories Health and Social Services Authority

- Onsite accreditation was conducted at the Northwest Territories Health and Social Services Authority September and December 2019. Seventeen locations were assessed by a set of standards from Accreditation Canada.
- The Northwest Territories Health and Social Services Authority received an accreditation decision of Accredited (Report) and is accredited until December 2023.

Hay River Health and Social Services Authority

- Onsite accreditation was conducted in December 2019. Five locations were assessed and received a decision of Accredited (Report)